



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 13th June 2018

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/05/42.

You requested the following information, please also see our response below:

This is in relation to information provided in a previous FOI (18/05/01) which can be seen via the following link:

http://www.secamb.nhs.uk/contact_us/freedom_of_information_request/foi_disclosure_log.aspx?cat=421&pageNum=53

Would it be possible to get more information about what categories the calls covered, the types of conditions and whether any we hospital transfers rather than responses to public 999 calls.

Please see tables below which breaks down the category and problem nature of the 689 incidents which exceed one hour from time the call connected to arrival at hospital. Please note 298 of these calls were hospital transfers

Category

Category	Total
Red 1	12
Red 2	245
CAT C 30 Emergency	153
CAT C 30 Priority Transport	1
Cat C 60 Resp	9
C 60 Health Care Professional	12
C 120 Health Care Professional	67
C 240 Health Care Professional	4
Cat1	4
Cat2	125
Cat3	57

Problem / Nature

Please note that the problem nature is determined by the call taker, and not a diagnosis, what was found when a crew arrived on scene or what the patient was treated for if conveyed to hospital.

Problem Nature	Total
1-Cardiac/Respiratory Arrest	8
1-Unco-Noisy/Abnorm Breathing	4
999 HCP	200
ABANDONED CALL	1
Assault/Domestic	3
Bleeding	8
Breathing Problems	10
Chest/Upper back pain/Cardiac	47
Fall Injuries Unknown	13
Fitting	3
HCP	86
Information Only	3
Major Trauma	9
Maternity	1
Medical	6
Medical Minor	8
Neonatal Transfer	17
NHS 111	24
NHS 111 (Manual Entry)	5
RTC	67
RTC - Roll Over	6
RTC - Service Vehicle Involved	2
Running Call	5
Stabbing	8
Stroke/Neurological	4
Trauma	128
Unco - Normal Breathing	9
blank	4

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Lead via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust

